

# Membership Terms and Conditions

## Perth Museum Patrons

## Supporters of Perth Museum and Perth Art Gallery

### 1.0 What this document means

This document explains what it means to become a Patron of Perth Museum, or a Supporter of Perth Museum and Perth Art Gallery. It sets out what both schemes offer, and what you can expect from Culture Perth and Kinross when you join.

Please contact our Fundraising Team if you require this document to be presented in a different way, or if you have any questions: [enquiries@culturepk.org.uk](mailto:enquiries@culturepk.org.uk)

### 2.0 Definitions

In these Terms and Conditions, the following words have the following meanings:

**CPK** means Culture Perth and Kinross Ltd (SC046353), a charitable trust with its headquarters at: AK Bell Library, 2-8 York Place, Perth, PH2 8EP.

**Perth Museum**, as managed by CPK, based at St John's Place, Perth, PH1 5SZ

**Perth Art Gallery**, as managed by CPK, based at 78 George St, Perth PH1 5LB

**Member** means you / another member of the Perth Museum Patron Scheme or Supporter of Perth Museum and Perth Art Gallery, depending on the on the type of Membership purchased by you) and "Membership" shall be defined accordingly. If you purchase a Membership as a gift, CPK's contract is with you and the applicable Membership benefits will be provided in accordance with these terms to the Member. All Members' data are processed under the GDPR lawful basis of performance of a contract, regardless of the method purchased.

**Perth Museum Patron** means the scheme made up of Products and Benefits described in section 3.0

Supporter of Perth Museum and Perth Art Gallery means the scheme made up of Products and Benefits described in section 4.0

**Membership Card** means the digital or physical cards provided to the Members confirming you are a member.

**Membership Duration** means the date CPK confirms the start of your membership by email or letter, to the date your membership is due to expire. This will be usually 12 months from the last day of the month in which we receive your first Fee Payment.

### 3.0 Products and Benefits - Perth Museum Patron Scheme

The different Products and Benefits of Perth Museum Patron membership are:

Level	Number of people included	Free access to exhibitions, events and activities	Welcome Pack with gifts	Bi-annual Patron's Newsletter	Curators Tour	Name recognition Digital Wall	Name recognition Physical Wall	Invite to Annual Kinnoull Dinner	Bespoke corporate event/booking package
Moncrieff	1	6 tickets issued  (excluding Soutar Festival)	Y	Y	N	N	N	N	N
Tay	3	Unlimited  (including Soutar Festival)	Y	Y	Y	Y	N	N	N
Kinnoull	6	Unlimited  (including Soutar Festival)	Y	Y	Y	Y	Y – up to 5 years with possible extension	Y – 2 people	Y

### **Free access to exhibitions, events and activities**

1. Each membership will be allocated a lead contact. This contact will be able to book tickets online and in-person at the host venue, subject to available tickets.
2. Members will be allocated personalised discount codes for bookings relevant to their assigned Benefits. Further information be provided in the Welcome Pack.
3. You are permitted to bring different guests to exhibitions, events or activities according to the number of people allowed for your level of subscription. Please note that some of our exhibitions may not be suitable for those under 16 years of age.
4. Upon arrival, members will be required to present their e-membership or physical membership card at the venue and may be asked to verify their identity.
5. Your membership card, including discount codes, cannot be loaned, sold or hired.

### **Welcome Pack with Gifts**

1. Subject to change, this will include a welcome letter and various items.

### **Bi-Annual Patron's Newsletter**

1. This will be sent to you by email twice a year, with a paper version possibly becoming available.

### **Free Curator's Tour**

1. Available free to Tay and Kinnoull Members. This will be bookable according to availability and as part of a group event.

### **Name Recognition**

1. Digital Wall. Available to Tay and Kinnoull Members. Your chosen name(s) will be hosted online and shown within our venues.
2. Physical Wall. Available to Kinnoull Members. Your chosen name(s) will be shown on a wall at Perth Museum or Perth Art Gallery. We will seek written confirmation regarding the wording of the appropriate credit line.

### **Invite to Annual Kinnoull VIP Dinner**

1. Available to Kinnoull Members. Two tickets will be available to the annual Kinnoull Members VIP Dinner hosted at Perth Museum.

### **Bespoke corporate / event booking package**

1. Available to Kinnoull Members. Details will be agreed upon subscription with the Fundraising Team.

### **Membership Card**

1. You will be issued an e-membership or physical membership card according to your preferences. This will state your name and level of membership.

## 4.0 Products and Benefits - Supporter of Perth Museum and Perth Art Gallery

The different types of Products and Benefits of Supporter of Perth Museum and Perth Art Gallery membership are:

Level	Number of people	Cost (month / year)	Benefits
Individual Membership	1 adult	£4 / £48	<ul style="list-style-type: none"> <li>• Free, unlimited tickets to temporary exhibitions at Perth Museum and Perth Art Gallery.</li> <li>• Priority Booking for exhibitions and events (excluding Stone of Destiny)</li> <li>• Signing up to newsletter distribution list</li> <li>• Welcome pack</li> </ul>
Flexible Membership	1 adult plus a guest, <b>or</b> 2 children under 16	£5 / £60	
Group Membership	2 adults and up to 3 children under 16	£7 / £84	

### Free access to exhibitions, events and activities

1. Each membership provides unlimited access to temporary exhibitions at Perth Museum and Perth Art Gallery, according to the designated number of people.
2. Each membership will be allocated a lead contact. This contact will be able to book tickets online and in-person at the host venue, subject to available tickets.
3. Members will be allocated a personalised discount code allowing free access to exhibitions. Further information be provided in the Welcome Pack.
4. You are permitted to bring different guests to exhibitions, events or activities according to the number of people allowed for your level of subscription. Please note that some of our exhibitions may not be suitable for those under 16 years of age.
5. Upon arrival, members will be required to present their e-membership or physical membership card at the venue and may be asked to verify their identity.
6. Your membership card cannot be loaned, sold or hired.

## 5.0 Fees and Payments

1. We use Enthuse as a Trusted Partner for processing online payments.
2. All memberships have a Membership Duration of 1 year.
3. All members must pay their assigned Membership Fee.
4. Members can pay monthly, or annually, spreading the cost according to their preference.
5. Payment can be made by Direct Debit, or recurring credit card payment.
6. Memberships last for a minimum of 1 year. You will be notified 1 month in advance of when your membership is due to expire and any actions required.
7. Failure to renew your membership will result in your membership being cancelled.
8. CPK is not obliged to accept an application.
9. In order to comply with HMRC, CPK is not able to accept Charity Aid Foundation cheques or payments from Charitable Foundations as payment for the Membership Fee.
10. CPK reserves the right to terminate your Membership at any point during the agreement if in its reasonable opinion you behave in a way which is inappropriate or considered to be harassing, causing distress or inconvenience to any visitor or member of CPK staff or may bring CPK into disrepute; or if you breach any of these terms and conditions.
11. Subject to any statutory right to cancel, your Membership Fee is non-refundable once payment has been received and you are not entitled to cancel or terminate before the expiry of the Membership Period.
12. Membership rights and benefits are not transferable.
13. Memberships will cease on a Member's death, or an individual ceasing to be a member.

## 6.0 Your personal data

1. Personal data is information that identifies an individual such as name, address, phone number or email address. This information, provided by you, is required by CPK in order to provide your Membership Benefits.
2. Personal data is information that identifies you such as: Name, Address, Telephone Number, Email Address.
3. We collect data relating to your membership with CPK including;
  - When and how you joined
  - The type of membership you have
  - Which exhibitions or events you have attended
  - When you have made bookings
  - When you have made a donation or other “in-kind” contribution
  - When you open our newsletter
  - Communications you had with our Fundraising Team
4. All information that we hold about you will be kept confidential. Data is stored in secure, encrypted servers. Limited information may be shared with third parties, including Mailchimp, which hosts our newsletter, Enthuse which processes payment information and Donorfy which hosts our customer information.
5. The member is obliged to tell CPK if key contact information changes, including your email address and mailing address. We need to be notified in order to ensure continuity of your membership benefits.
6. Our membership systems will never collect sensitive personal information including race, sexual orientation, physical or mental health, religious or political views.
7. CPK will never sell or swop the personal details of Members.
8. If you purchase a Membership for another person, we will establish contact with them as the primary contact.
9. If you purchase a Membership that involves a group of people, you are not required to share their details.
10. Upon purchasing a Membership we will add you to our newsletter list, hosted by Mailchimp. You have the right to unsubscribe at any time.
11. Further information about GDPR and Data Protection can be found here: ‘Data Protection and Subject Access Requests’: <https://www.culturepk.org.uk/about-cpk/data-protection/>

## 7.0 General

1. The failure of or delay by CPK to exercise or enforce any right in these terms does not constitute a waiver of such rights.
2. The Member is obliged to inform CPK as soon as possible in case of loss, theft or damage to the Membership Card.
3. CPK reserves the right to revise these terms and conditions and the substance of the Membership. When this happens, Members will be notified.

## 8.0 Contact information

### **Membership Team**

Culture Perth and Kinross

AK Bell Library

2 - 8 York Place

Perth

PH2 8EP

[enquiries@culturepk.org.uk](mailto:enquiries@culturepk.org.uk)