

CULTURE PERTH & KINROSS

Volunteer Role Description

Role Title: Museum and Art Gallery Volunteer	Location: Perth Museum and/or Perth Art Gallery
Department: Museums and Galleries	Role Supervisor: Mollie Smout and Beata Gromek

Purpose of the role:

You will be volunteering in busy visitor environments in order to:

- provide a warm welcome to visitors and help guide them about the Museum building.
- provide information and insights into the history detailed within the Museum or of the artists and artworks within the Art Gallery
- Provide support to the Front of House Teams for school and community group visits

Main Duties and Activities/ Tasks (please include as much information as possible):

- Working on the floor in the Museum and the Art Gallery to welcome and provide assistance to visitors to the Museum
- Supporting guided tours of the collections
- Supporting group visits
- Acting as an advocate for local history and/or artists
- Helping signpost visitors to other local attractions and locations of note
- Helping visitors find their way around the city
- Checking tickets on entry to exhibitions

Time Commitment: (Hours or Day(s) Required):

Time can vary, but we are looking for an average commitment of 1 half day per week (around 3 hours).

Support and Supervision:

Support and training will be given by Mollie Smout and Beata Gromek and others FOH staff members.

Required Skills, Qualities and Experience:

Friendly and welcoming with excellent communications skills

A keen interest in local history or art

Some experience of customer service desirable but not essential

Able to cope with walking or moving around the museum during shift

Ability to speak more than one language is not essential but would be a welcome skill

Selection Procedure:

You will be invited to attend an informal meeting to discuss your suitability for the role

Training:

You will receive some training on customer service, an introduction to the collections and displays and standard induction on issues such as security, fire safety

Any other requirement (please include if access to any computer systems is required):

This is not a desk-based role and will require volunteers to be able to move or walk round the building interacting with visitors while on shift.

Benefits to volunteer:

- Learning new skills
- Opportunity to learn about local history or art or to share an existing passion
- Good work experience for people wishing to pursue a career in the heritage or culture sector
- Opportunity to work as part of a busy and supportive team.

Venue will provide:

Working space, IT and any other relevant equipment

PVG or Disclosure required:

Yes – basic disclosure

Contact for more information:

Rhona Corbett

About Culture Perth and Kinross

Culture Perth and Kinross is a dynamic charitable trust established on 1 April 2016, taking forward the delivery of museums, libraries, archives, family and local history and creative learning in Perth and Kinross.

Our vision is to be at the heart of a cultural community that connects people's ideas, knowledge and collections. Our mission is to develop and deliver a range of sector leading services, public programmes and partnerships which engage a wide and diverse audience in the best of local, national and international culture.

Perth Museum opened in March 2024 and has already welcomed more than 240,000 visitors through the door. It tells the story of Scotland's history through the stunning lens of Perthshire collections. The Stone of Destiny, also known as the Stone of Scone, sits at its heart.

Perth Art Gallery is home to one of the most diverse art collections in Scotland with paintings, works on art, decorative art and costume amongst its collections.